

KIOWA TRIBE JOB OPPORTUNITY

The Kiowa Tribe of Oklahoma will be accepting applications for the following position.

Position Title: Front Desk Receptionist	Department: Administration	
Opening date: 11/04/24	Closing date: OUF	
# of vacancies: 2 Full-time	Location: Kiowa Tribal Complex, Carnegie	

POSITION DETAILS:

Status:	Full-time	Reports to:	Executive Director
Classification:	Non-Exempt	Salary Range:	\$9.00 per hour - \$14.00 per hour
Division:	Tribal Operations		

<u>JOB SUMMARY</u>: The Receptionist greets, assists, and provides information to clients, visitors, and other patrons. Answers incoming phone calls and directs to the appropriate departments and/or individuals while providing excellent customer service and phone etiquette.

RESPONSIBILITIES:

- Greets and welcome guests upon entering the premises.
- Direct visitors to the appropriate person and office.
- Answer, screen and forward incoming phone calls
- Ensure the reception area is tidy and presentable, with all necessary materials (e.g. coffee maker, bulletin board signs etc.)
- Provide basic and accurate information in-person and via phone/email
- Receive, sort and distribute daily mail/deliveries, when requested.
- Maintain office security by following safety procedures and controlling access via the reception desk (monitor logbook)
- Monitors front desk supplies and orders supplies as needed.
- Perform other clerical receptionist duties such as filing, photocopying, transcribing and faxing.
- Maintains strict confidentiality of all pertinent information.
- Performs basic clerical and administrative support tasks.
- Updates the phone directory as changes occur within the organization.
- Abides by all Kiowa Tribe policies and procedures.
- Always maintains a professional demeanor to ensure exemplary customer service is provided to any visitor and/or guest.
- Other duties as assigned.

<u>QUALIFICATIONS</u>: Must possess a High School diploma or GED equivalent. Must possess a minimum of six (6) months of clerical, administrative and/or office setting work experience.

<u>REQUIREMENTS:</u> Must possess a valid driver's license and be insurable under the Kiowa Tribe's motor vehicle insurance.

Must be willing to submit to and pass a background investigation which displays a good moral character. Must be willing to submit to and pass drug testing.

HOW TO APPLY: Complete an employment application which is available online at: <u>kiowatribe.org/jobopportunities</u>.